

HDU Services, LLC
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SERVICE AGREEMENT

I. PURPOSE

HDU Services, LLC (Water System) is responsible for protecting the drinking water supply from contamination or pollution which could result from improper private water distribution construction or configuration. The purpose of this service agreement is to notify each Customer of the plumbing restrictions which are in place to provide such protection. The utility enforces these restrictions to ensure public health and welfare. Each Customer must sign this agreement before HDU Services, LLC will begin service. In addition, when service to an existing connection has been suspended or terminated, the Water System will not re-establish service unless it has a signed copy of this agreement.

II. RESTRICTIONS

The following unacceptable practices are prohibited by State regulation:

- No direct connections between the public drinking water supply and a potential source of contamination are permitted. Potential sources of contamination shall be isolated from the public water system by an air gap or an appropriate backflow prevention device.
- No cross-connections between the public drinking water supply and a private water system are permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air gap or a reduced pressure zone backflow prevention device.
- No connection which allows water to be returned back to the public drinking water supply is permitted.
- No pipe or pipefittings which contain more than 0.25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
- No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

III. SERVICE AGREEMENT

The following are the terms of the service agreement between HDU SERVICES, LLC and _____ (customer name):

- The Water System will maintain a copy of this agreement as long as the Customer and/or premises are connected to the Water System.
- The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent prior to initiating new service, when there is reason to believe that cross-connections or other potential contamination hazards exist, or after any major changes to the water distribution system. The inspections shall be conducted during the Water System's normal business hours.
- The Water System shall notify the Customer in writing of any cross-connection or other potential contamination hazards that have been identified during the initial inspection or periodic inspections.
- The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on the premises.

- The Customer shall, at personal expense, properly install test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

IV. ENFORCEMENT

If the Customer fails to comply with terms of Service Agreement, the Water System shall at its discretion, may either terminate service or properly install, test and maintain an appropriate backflow prevention device at the service connection. Any expense associated with the enforcement of the agreement shall be billed to the Customer.

Customer Signature

Date